

14 April 2020

To All Whom May It Concern,

On behalf of ICDL Foundation I would like to confirm that the Remote Proctoring for ICDL Testing, presented by ICDL Italia effective 15 April 2020 is compliant with the latest global ICDL Remote Invigilation Guidelines.

Moreover, ICDL Italia committed to adjust the Protocol to any upcoming revisions of the abovementioned Guidelines.

ICDL Italia developed three technical solutions dedicated to different types of Test Centres practices. I'm confident these solutions cover all requirements of the Italian ICDL market. All the solutions were tested during a month long trial. I appreciate input of Italian ICDL Test Centres which was critical to conclude this trial in a swift and affective manner.

I'd, also, like to express my gratitude to all staff of ICDL Italia for their swift reaction to challenges brought by the current situation.

I would also like to encourage all Italian Test Centres to use the remote invigilation to ensure candidates wellbeing.

Yours sincerely,



Jakub Christoph
European Development Manager